

Partnering with you every step of the way



We are your Global Medical Consultancy

Led by industry experts including board-certified pharmaceutical physicians, our multi-disciplinary team of experts delivers on-demand medical department functions and solutions tailored to your organisation's specific requests and needs.

With medical directors in both Australia and the United Kingdom, we have the flexibility to deliver expert coverage across 24 hours. We provide immediate access to a full array of medical functions, wherever and whenever you require, and you only pay for what you use, making My Medical Department a cost-effective solution. As our reputation is our greatest asset, you can be assured of our high quality, expert professional support at all times.

Why choose My Medical Department?



Physician-led
global medical
consultancy



Full spectrum of
medical functions



Tailored to your
organisation's
specific needs



On-demand
medical department
support



Trans-global team
offering 24/7
availability



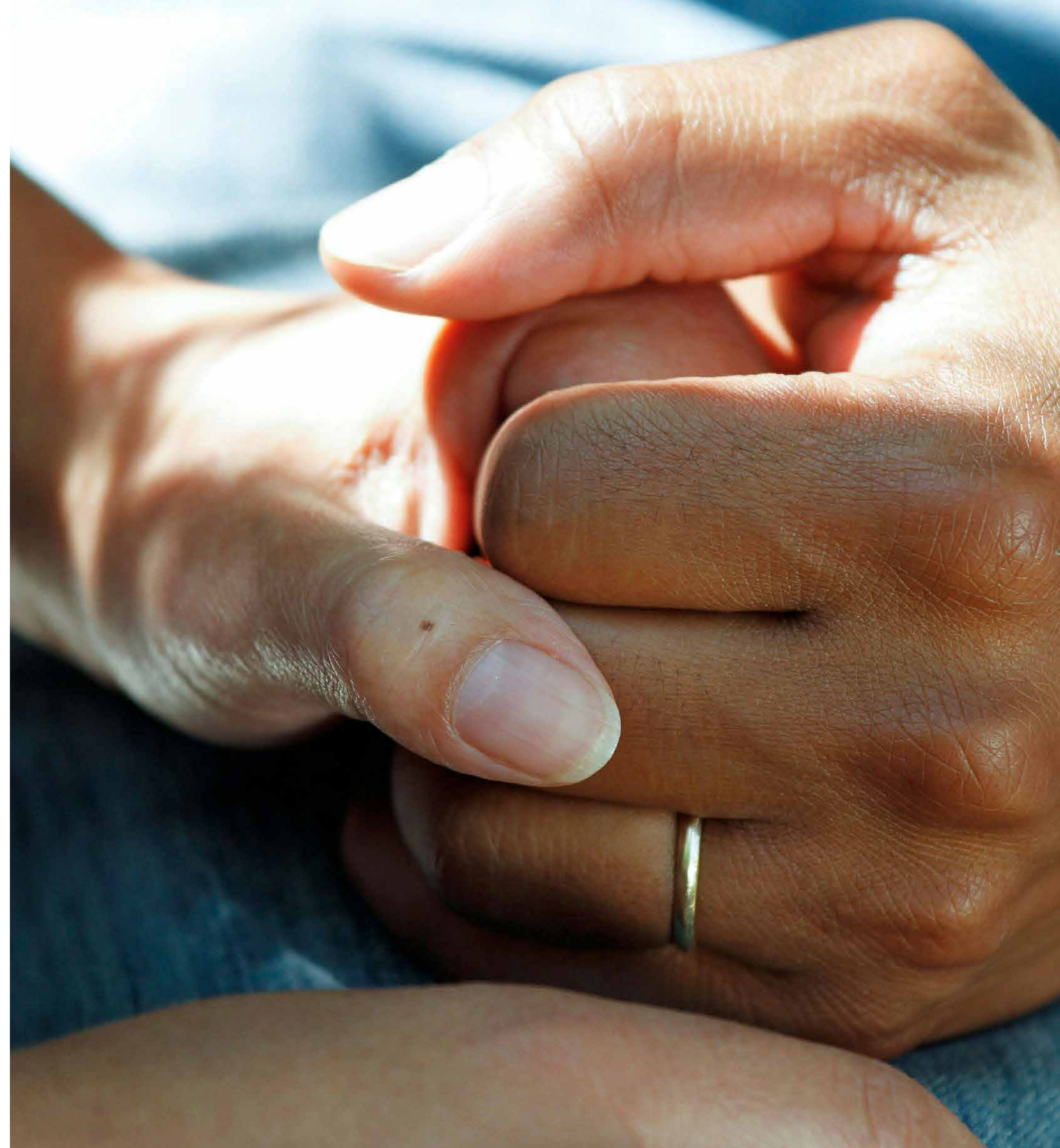
Experienced
and reliable

Keeping patients at the centre

Through our strong clinical heritage

As a physician-led team mostly comprising qualified doctors, pharmacists and scientists, My Medical Department is committed to upholding patient safety and promoting the quality use of medicines.

This is enacted through a strong focus on the quality of our work and integrity of our decision-making. We pride ourselves on the quality of our scientific and clinical support, bringing excellence to the development and use of your products throughout their lifecycle.



Your global medical consultancy

Complete medical solutions for complete confidence, every step of the way.



ABPI CODE OF PRACTICE SERVICES



ABPI Code review and certification for large and small clients, based in the UK and internationally.



Flexible team of highly experienced Physicians, Pharmacists, Scientific Advisors and AQPs based in the UK, Australia and Latin America.



Broad therapy area experience including oncology and gene therapies, major 'blockbuster' products & OTC / supplements.



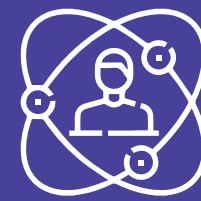
Our trans-global team offers 24-hour medical support.

In a typical month our team reviews and certifies over 1000 job bags.

MEDICAL MONITORING



**Board-certified physicians and
medical experts dedicated to
overseeing clinical trials**



**Extensive experience in various
therapeutic areas and study phases,
ensuring a comprehensive
understanding of diverse
medical aspects**



**Real-time safety oversight with a
24/7 monitored hotline allow us
immediate identification and
response to safety issues, ensuring
participant well-being**

Pharmaceutical Medical Expertise. Anytime. Anywhere

**In-depth analysis and interpretation
of medical data, providing valuable
insights for study progress**

**Collaborative approach with
investigators to address medical
queries and concerns**

**Active participation in SRC, DSMB,
and investigator meetings to provide
medical expertise**

**Implementation of risk mitigation
strategies to maintain trial integrity**

**Our Monitors are based in the UK,
Australia and Latin America able to
offer 24-hour monitoring**

WHAT OUR CUSTOMERS SAY

Joep Huffman

UK/I Medical Director
Bayer Pharma UK



“My Medical Department has been a vital partner for Bayer Pharma UK, consistently providing ongoing flexible medical support.”

Over the years, their services have expanded to include medical advisor support and crucial assistance for important ad hoc projects, along with comprehensive end-to-end copy approval work. They have adeptly managed large volumes of copy approval work, consistently completing their reviews well within our agreed-upon service level agreements. Their ability to work across multiple timezones, spanning the UK, Australia, and Latin America, has proven to be uniquely helpful for around-the-clock support. Their highly skilled and experienced teams consistently make themselves available when required, demonstrating their dependability as a trusted partner.”

WHAT OUR CUSTOMERS SAY

Dr Tim Patel

Astellas
Medical Director UK



“I would recommend them as an agency for companies looking for effective and proactive solution providers”

“Astellas UK partnered with My Medical Department for the last two years. We approached several suppliers and were impressed with My Medical Department's service offering. Not only were they able to come on board and support us with every aspect of Copy Approval work. Their team have the capabilities to step in and offer Medical support when required. Our initial partnership was very successful, based on this their support was expanded to include the European and Global part of the business. My Medical Department are extremely knowledgeable about the ABPI code and will take a solution focused approach. Since partnering with MMD we have found that our materials no longer reach a bottleneck in the copy process. I would recommend them as an agency for companies looking for effective and proactive solution providers”

WHAT OUR CUSTOMERS SAY

Company Director

Specialist
Pharmaceutical company



As a virtual company, MMD is a vital part of our medical team.

"I have had the privilege of working with My Medical Department for nearly three years. My role of Commercial Director for a UK based pharmaceutical company has been the impetus for the relationship, but the partnership exists because of a deep level of trust and respect gained through colleagues who have previously worked with MMD. As a virtual company, MMD is a vital part of our medical team. They have been working in partnership to ensure ABPI compliance of all promotional and non-promotional materials are activities. These initiatives have been extensive from being involved at concept development phase, amending medical content and validating final presentations via signatory process that Catherine help to implement. The volume of tasks has been overwhelming at times and we are very thankful that MMD have been there every step of the way to propose a variety of possibilities that have ultimately help to accomplish our objectives.

MMD benefit from being based in Australia and the UK, their communications have been excellent. The team is always readily available via phone, skype or email.

I have no reservations in strongly recommending My Medical Department as a future professional partner to any organisation."

WHAT OUR CUSTOMERS SAY

Head of Medical Affairs

Global Pharmaceutical
company



*...professional approach, flexibility, strong
attention to detail*

“My Medical Department provided support to our medical affairs team during a period of particularly high demand. Their professional approach, flexibility, strong attention to detail and high performance ensured the team continued to meet business needs. I would highly recommend My Medical Department for any medical projects.”

WHAT OUR CUSTOMERS SAY

Medical Compliance Lead

Global
Pharmaceutical company



*My Medical Department have worked
efficiently with diligence...*

"My Medical Department have worked efficiently with diligence and communicates very effectively with multi-disciplined stakeholders. Their work and ethics have been of an impeccable standard."

WHAT OUR CUSTOMERS SAY

Therapy Area Lead

Global
Pharmaceutical company



...their level of communication with me has been excellent

“My Medical Department has supported me and my colleagues for several years, providing additional medical signatory resource to a busy medical affairs department. In my experience, their service has always been very reliable, their level of communication with me has been excellent and they have always been willing to ‘go the extra mile’ to process urgent items when required”

Comprehensive medical services tailored to your needs.

For any unlisted services, please reach out to us directly.
Email: enquiries@mymedicaldepartment.com

